



## **The Leadership Role of the Manager**

Duration: One day

Time: 9am – 4pm

For: Managers and Supervisors

### **PROGRAM OBJECTIVES**

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At the end of the workshop, you will have an enhanced understanding of the leadership role of the manager and go back to the workplace with workable strategies for expanding your leadership activities.

### **METHODOLOGY**

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Workshop consists of lecture/discussions, visual aids, individual and group activities.

### **CONTENT DOMAIN**

Why must manager see themselves as leaders?

- ✚ Definitional Issues
- ✚ Management vs. Leadership
- ✚ Manager's role in understanding self and others
- ✚ What will happen when managers don't see themselves as leaders

Strategies for becoming a great leader

- ✚ Develop a mission and vision for your team
- ✚ Develop guiding values and a customer philosophy
- ✚ Develop a team charter for your team
- ✚ Develop some guiding principles for your team

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